



BEFORE CARE/AFTERCARE FAQ

1. How much is aftercare?

Aftercare is \$8.50 per day per child, for a total of \$170 for every 20 days in session.

2. How much is before care?

Before care is \$3 per day per student, for a total of \$60 for every 20 days in session.

3 .Is there a registration fee?

Yes, it's \$25. Per family every school year.

4. Will I get a prorated amount if my child starts the before/aftercare program in the middle of the month?

Yes.

5. When are payments due?

Payments are due at the time of registration into program and then every 1st of every month. Please see payment calendar for more information.

6. Can I pay months in advanced?

Yes.

7. Is there a sibling discount?

Yes. Siblings get a 10% discount

8. Is there a grace period for payments?

Yes. You have 5 business day to pay before and aftercare fees

9. Is there a late fee?

Yes. The late fee is \$10

10. What forms of payment do you accept?

Payments can be made in cash (exact change only) Money orders and checks made payable to Recs @ Pines. Credit card payments will also be taken **AFTER** once the 1st session payment is

made in August. Credit card payments can only be made in the school's front office from 8:00am-1:45pm.

11. Can I withdraw my child from before/aftercare at anytime?

Yes.

12. Will I get a reimbursement if my child is taken out of the program?

A reimbursement will be given if the child is withdrawn from before/aftercare program during a paid session with proper notification to the aftercare director of student's withdrawal. The before/aftercare director will prorate amount due for reimbursement according to calendar dates paid.

13. Will I get a reimbursement for sick days or days missed in the program?

No. A reimbursement will only be given if the students was ill for more than 5 days with a Dr. Note.

14. What time can I drop off for before care registered students?

Before care drop off starts at 6:50am till 7:10am. Non-registered before/aftercare students will be charged \$5/day for early drop off. Aftercare registered students can use emergency before care for \$3/day.

15. Where do I drop off for before care?

At the cafeteria doors.

16. What do my kids do in before care?

Students have the opportunity to eat breakfast beginning at 7am. After 7:15 they are allowed to leave the cafeteria and go to class to wait for their teachers while quietly sitting in the hallway reading a book.

17. Do I have to sign my kid into before care?

If they are a registered before care student, no. If you need emergency before care, you will need to sign your child into emergency care. Payment for emergency care will be due at the time of drop off.

18. Can I use before care and aftercare in an emergency?

Yes. Registered aftercare students can use emergency before care for a \$3 fee. Non- registered students can use emergency before care for a \$5. Non-registered students can also use emergency aftercare for a \$15 fee. For emergency aftercare an email needs to be sent to the before/aftercare director at jmarcos@recspines.org to verify emergency aftercare placement. Students will not be placed in aftercare unless email is received and confirmed by Mrs. Marcos.

19. Can I use before care or aftercare only occasionally?

Aftercare and before care students must attend for a minimum of 3 days a week. All students must be pre-registered. We do not offer drop in services.

20. What time does after care start?

Aftercare starts immediately after students are dismissed from class.

21. How will my child get to aftercare?

Students from grades K-2nd grade will get picked up by their counselors. Students from grades 3rd-8th will walk to their assigned aftercare classroom.

22. Are there aftercare services on early release days?

Yes. Regular aftercare students will go to aftercare. If emergency aftercare is needed, an email needs to be sent to Mrs. Marcos for aftercare placement. Non-registered students will be dismissed as car riders.

23. What time is aftercare pick up on early release days?

Aftercare pick up begins at 1pm on early release days. Aftercare is open regularly till 6pm. Please see school calendar for specific early release days and pick up times for each grade.

24. Is there a late pick up fee?

Yes, all students picked up every 15 minutes after 6pm will be charged a \$10 late pick up fee.

24. Are snacks provided during aftercare?

Yes. A healthy eating snack and juice is provided daily. It is recommended to send students with additional snacks in case he/she does not like the snacks provided.

25. Can I pay before and aftercare fees online?

Yes. Please see e-funds instructional flyer in the BAC Parent Handbook or grab a form from the front office.

26. Do I need special information to pay through e-funds?

Yes. Your child's student number is necessary to set up an account. If you do not know it, you can ask the front desk staff for assistance in getting that information.

27. What time can I pick up my child from aftercare?

Aftercare pick up begins at 4pm on regular school days and 1pm on early release days.

28. What happens if I have an emergency and need to pick up my child before 4pm or 1pm on early release days?

If an emergency arises, you must email the BAC director at jmarcos@recspines.org letting her know your child needs to go home car rider. It is also recommended to email the child's teacher and contact the front office. Be sure to have your student's school placards to pick up by car lanes. Not having the student's yellow, blue, or red placard will delay your child's pick up.

29. Is there an emergency number to call aftercare?

Yes. Emergency calls are taken from 4pm-6pm at 954-862-1283 Ext. 1013 or an email can be sent to the aftercare pick up email at pin.es.aftercare@recspines.org

30. Is there homework assistance in aftercare?

Yes. Student's get one hour of homework time and assistance. Parents are responsible of checking child's homework. Please note that counselors are not paid tutors and can only assist as much as possible to the best of his/her knowledge.

31. What activities will my child participate in?

Outdoor and indoor play, gym games, board games, arts & crafts, reading and computer lab.

32. What happens if I'm late to pick up my child?

A \$10 charge will be charged for every 15 minutes past 6pm.

33. Can my older child pick up from aftercare?

Only an adult 18 years of age and older is allowed to pick up from aftercare. A placard or ID is required for pick up. Person picking up student must be in the authorized person pick up list.

34. Can I volunteer with aftercare?

Yes volunteer hours can be done from 4-6pm.

35. Can I donate supplies to aftercare for volunteer hours?

Yes. Please see aftercare supply wish list.

36. Do parents get aftercare paid invoices for tax purposes?

No. Parents must use their receipts given after each payment to show for childcare service tax credit. An informational sheet will be given with school tax information during tax season.

37. Who can I contact for more information?

Mrs. Marcos, the BAC director at 954-862-1283 ext. 1012 or at jmarcos@recspines.org